BETWEEN:

PARETO CORPORATION, by its TRUSTEE IN BANKRUPTCY, KPMG INC.,

Appellant,

and

THE MINISTER OF NATIONAL REVENUE,

Respondent,

and

LING CHENG,

Intervenor.

Appeals heard on common evidence with the appeals of Pareto Corporation (2011-1040(CPP), 2011-1041(EI), 2011-1366(EI), 2011-1367(CPP), 2011-3246(CPP), 2011-3249(EI), 2011-3734(CPP), 2011-3736(EI)) on October 20, 21, 22 and 23, 2014, at Toronto, Ontario.

Before: The Honourable Justice Robert J. Hogan

Appearances:

Counsel for the Appellant:Louise SummerhillCounsel for the Respondent:Samantha HurstFor the Intervenor:The Intervenor herself

JUDGMENT

The appeals from the determinations made by the Minister of National Revenue that the Intervenor was, for the purposes of the *Employment Insurance Act* and the *Canada Pension Plan*, employed by the Appellant in insurable and pensionable employment are dismissed in accordance with the attached reasons for judgment.

Signed at Calgary, Alberta, this 20th day of February 2015.

"Robert J. Hogan"

Hogan J.

Dockets: 2011-1040(CPP) 2011-1041(EI) 2011-1366(EI) 2011-1367(CPP) 2011-3734(CPP) 2011-3736(EI)

BETWEEN:

PARETO CORPORATION, by its TRUSTEE IN BANKRUPTCY, KPMG INC.,

Appellant,

and

THE MINISTER OF NATIONAL REVENUE,

Respondent.

Appeals heard on common evidence with the appeals of Pareto Corporation (2010-3302(EI), 2010-3304(CPP), 2011-3246(CPP), 2011-3249(EI) on October 20, 21, 22 and 23, 2014, at Toronto, Ontario.

Before: The Honourable Justice Robert J. Hogan

Appearances:

Counsel for the Appellant: L Counsel for the Respondent: S

Louise Summerhill Samantha Hurst

JUDGMENT

The appeals from the determinations made by the Minister of National Revenue that Stephen King, Andy Nguyen Ha La, and Yue Na Gong were, for the purposes of the *Employment Insurance Act* and the *Canada Pension Plan*, employed by the Appellant in insurable and pensionable employment are dismissed in accordance with the attached reasons for judgment.

Signed at Calgary, Alberta, this 20th day of February 2015.

"Robert J. Hogan"

Hogan J.

Dockets: 2011-3246(CPP) 2011-3249(EI)

BETWEEN:

PARETO CORPORATION, by its TRUSTEE IN BANKRUPTCY, KPMG INC.,

Appellant,

and

THE MINISTER OF NATIONAL REVENUE,

Respondent,

and

SALIMA A. DAOUD,

Intervenor,

and

EUGENE AFESE AKONDENG,

Intervenor.

Appeals heard on common evidence with the appeals of Pareto Corporation (2010-3302(EI), 2010-3304(CPP), 2011-1040(CPP), 2011-1041(EI), 2011-1366(EI), 2011-1367(CPP), 2011-3734(CPP), 2011-3736(EI)) on October 20, 21, 22 and 23, 2014, at Toronto, Ontario.

Before: The Honourable Justice Robert J. Hogan

Appearances:

Counsel for the Appellant: Counsel for the Respondent: For the Intervenors: Louise Summerhill Samantha Hurst The Intervenors themselves

JUDGMENT

The appeals from the determinations made by the Minister of National Revenue that the 1386 individuals listed in Schedule A were, for the purposes of the *Employment Insurance Act* and the *Canada Pension Plan*, employed by the

Appellant in insurable and pensionable employment are dismissed in accordance with the attached reasons for judgment.

Signed at Calgary, Alberta, this 20th day of February 2015.

"Robert J. Hogan" Hogan J.

Citation: 2015 TCC 47 Date: 20150220 Dockets: 2010-3302(EI) 2010-3304(CPP)

BETWEEN:

PARETO CORPORATION, by its TRUSTEE IN BANKRUPTCY, KPMG INC.,

Appellant,

and

THE MINISTER OF NATIONAL REVENUE,

Respondent,

and

LING CHENG,

Intervenor,

and

Dockets: 2011-1040(CPP), 2011-1041(EI) 2011-1366(EI), 2011-1367(CPP) 2011-3734(CPP), 2011-3736(EI)

BETWEEN:

PARETO CORPORATION, by its TRUSTEE IN BANKRUPTCY, KPMG INC.,

Appellant,

and

THE MINISTER OF NATIONAL REVENUE,

Respondent.

and

Dockets: 2011-3246(CPP), 2011-3249(EI)

BETWEEN:

PARETO CORPORATION, by its TRUSTEE IN BANKRUPTCY, KPMG INC.,

Appellant,

and

THE MINISTER OF NATIONAL REVENUE,

Respondent,

and

SALIMA A. DAOUD,

Intervenor,

and

EUGENE AFESE AKONDENG,

Intervenor.

REASONS FOR JUDGMENT

<u>Hogan J.</u>

I. <u>Overview</u>

[1] These are appeals from determinations — and from the resulting assessments — made by the Minister of National Revenue (the "Minister") under the *Employment Insurance Act* ("EIA") and the *Canada Pension Plan* ("CPP") that the 1386 individuals (the "Workers") listed in Schedule A appended to these reasons were employed by Direct Sales Force Inc. ("DSF"), the predecessor corporation to the Appellant, Pareto Corporation ("Pareto"), in insurable and pensionable employment during the 2008 and 2009 taxation years, and that Stephen King, Andy Nguyen Ha La, and Yue Na Gong were employed by DSF in insurable and pensionable employment during the 2010 tax year.

[2] The Appellant requested a review of the determinations, and they were confirmed by the Minister. The Appellant now concedes that the Workers who are

identified as managers in Schedule A were employed in insurable and pensionable employment. The Appellant argues that all of the other Workers, identified in Schedule A as a "field agent", a "D or LS", a "location scout", or a "promotion agent", were independent contractors providing services to the Appellant in the course of businesses carried on by them on their own account. The Appellant alleges that all of those Workers signed independent contractor's agreements and acknowledged that they would not be entitled to receive benefits such as vacation and sick pay and that they would be responsible for their own taxes.

[3] As a result of the concession noted above, only the status of those individuals identified in Schedule A as a "field agent", a "D or LS", a "location scout", or a "promotion agent" remains in dispute. The parties agreed that the Workers whose role was described in Schedule A as a "D or LS", a "location scout", or a "promotion agent" performed the same function as field agents. Therefore, for the purpose of these appeals, a reference to field agents includes field agents, D or LS workers, location scouts, and promotion agents.

[4] The appeals were heard on common evidence.

II. Factual Background

[5] During the relevant period, DSF, a predecessor to the Appellant, hired the Workers to provide intercept marketing services for DSF's clients in Canada.

[6] Most of the Workers identified in Schedule A were employed as field agents assigned to promote the services of DSF's clients. For example, if the client was a bank, field agents were responsible for finding new subscribers for the bank's fee-based credit cards. If the client was a telecommunication service provider, the field agents were tasked with finding new subscribers for that client's telecommunication services.

[7] The evidence shows that the field agents worked at high-traffic locations, such as airports, transit stations, shopping malls, or directly from the premises of DSF's clients.

[8] The parties filed a Partial Statement of Agreed Facts, which reads as follows:

PARTIAL STATEMENT OF AGREED FACTS

The parties to this proceeding admit, for the purposes of this proceeding only, the truth of the following facts, and the authenticity of the documents cited herein:

1) <u>General</u>

- 1. The Pareto Corporation was incorporated in Ontario pursuant to the *Business Corporations Act.*
- 2. On January 11, 2010, Pareto Corporation acquired all of the shares of Direct Sales Force Inc. ("DSF").
- 3. On March 17, 2011, the Pareto Corporation amalgamated with Pareto Inc. and Direct Sales Force Inc., retaining the name Pareto Corporation (hereinafter "Pareto" or the "Appellant").
- 4. On October 2, 2013, Pareto made an assignment in bankruptcy and its appeals to the Tax Court of Canada were held in abeyance.
- 5. On March 6, 2014, Pareto decided to continue to prosecute its appeals in the Tax Court of Canada.
- 6. The parties agree that workers designated as managers in Schedule A were employed by Pareto during the 2008 and 2009 years (the "Period").

2) <u>The Appellant</u>

- 7. During the Period, Pareto was in the business of providing various intercept and marketing sales services.
- 8. The Appellant sent its agents to various locations to market its clients' products and services including: the major banks, Costco, Shoppers Drug Marts, movie theatres, malls, shopping centres, Sobeys, Staples, IGA grocery stores, airports, gas stations and subway stations.

3) Worker Category #1: Field Sales Agents

a) General Characteristics

9. All Workers identified in the third column of Schedule A, attached, as "Field Agent" are Field Sales Agents working with the Appellant during all or part of the Period.

- 10. Field Sales Agents were hired for an indefinite period of time, pursuant to a verbal agreement, a written Independent Contractor Agreement or a written Employment Agreement.
- 11. Field Sales Agents performed the following duties:
 - a) promoted products or services;
 - b) assisted in the setting up and dismantling of the kiosk displays from time to time;
 - c) advised customers of the rewards and benefits of a product or service;
 - d) distributed program information; and
 - e) accepted customer applications.
- 12. Field Sales Agents were not required to provide their services exclusively to the Appellant.
- 13. MBNA, one of the Appellant's clients, insisted that all Field Sales Agents marketing its product be made employees, and the Appellant complied.

b) Control

- 14. The Appellant did not directly supervise Field Sales Agents.
- 15. Field Sales Agents worked varied hours, seven days per week.
- 16. Field Sales Agents recorded and reported to the Appellant their hours of work.
- 17. In working for the Appellant, Field Sales Agents were required to:
 - a) comply with the Appellant's company policies and procedures;
 - b) provide adequate notice to their Program Manager if they needed additional material;
 - c) clock in and out in accordance with the Appellant's policy;
 - d) promote and sell various products and services inside malls, office towers, stores and airports and at special events;
 - e) ensure that all applications were completed accurately;

- f) fully disclose all fees associated with any product or service offered;
- g) call out and draw attention to the product or service being marketed;
- h) possibly travel to various locations during the week;
- i) ensure the proper delivery of all completed applications;
- j) assist in the setting up of kiosks from time to time;
- 18. Some Field Sales Agents were required to comply with the additional policies and codes of ethics that had been established by the Appellant's clients during training sessions.
- 19. Field Sales Agents risked forfeiting their shift's compensation if:
 - a) they failed to call their Program Manager as and when required;
 - b) they failed to clock in and out;
 - c) they lost or misplaced a completed application; or
 - d) they failed to notify the Program Manager more than 12 hours before being late or absent from any shift.

c) Ownership of Tools and Equipment

20. Field Sales Agents provided their own cell phones.

d) Subcontracting Work and Hiring Assistants

21. Field Sales Agents who were under written contract could not assign the agreement, or subcontract or delegate the services contemplated under the agreement without obtaining the prior written approval of the Appellant.

e) Chance of Profit and Risk of Loss

- 22. The Appellant determined the fees charged to its clients.
- 23. Field Sales Agents were paid in their personal names.
- 24. Field Sales Agents did not receive bonuses, benefits, vacation pay or paid leave.
- 25. Field Sales Agents were not reimbursed for expenses such as transportation to and from work and work-related use of their cell phones.

f) Intention

- 26. Field Sales Agents who signed the Independent Contractor Agreement intended to be independent contractors.
- 27. Field Sales Agents who signed the Employment Agreement intended to be employees.
- 28. The Appellant made source deductions from some of the Field Sales Agents' remuneration.

6) Worker Category #3: Location Scout

a) General Characteristics

- 29. Robert Sanderson was the only Location Scout working for the Appellant during the Period.
- 30. Sanderson was to establish new locations where the Appellant could place its intercept marketing agents.
- 31. Sanderson was hired for an indefinite period of time, pursuant to a verbal agreement.
- 32. Sanderson did not usually work in an office, but was out searching for clients in his designated territory, the Greater Toronto Area, 90% of the time.
- 33. Sanderson coordinated schedules with client coordinators on when the Appellant would be allowed to set up in new retail locations.
- 34. Sanderson was not required to provide his services exclusively to the Appellant.

b) Control

- 35. The Appellant did not directly supervise Sanderson.
- 36. Sanderson's hours were flexible.
- 37. In working for the Appellant, Sanderson was required to:
 - a) be available to work on-call;
 - b) record his hours of work on timesheets;

- c) provide sales reports and account updates to the Appellant on a regular basis;
- d) comply with the Appellant's company policies and procedures; and
- e) meet sales quotas and targets.
- 38. The Appellant determined Sanderson's priorities and deadlines.
- 39. The Appellant did not train Sanderson.
- 40. The Appellant had the right to terminate Sanderson's services for various reasons, such as the failure to meet sales quotas or to follow company policy.

c) Ownership of Tools and Equipment

- 41. Sanderson provided his own vehicle and cell phone.
- 42. Sanderson was responsible for the maintenance and repair of his tools and equipment.

d) Subcontracting Work and Hiring Assistants

43. Sanderson provided his services personally.

e) Chance of Profit and Risk of Loss

- 44. The Appellant determined Sanderson's rate of pay, which was a fee per location booked and an hourly rate.
- 45. The Appellant determined the bi-weekly timing of payments to Sanderson.
- 46. The Appellant determined the method of payment to Sanderson, which was payment by direct deposit.
- 47. Sanderson was paid in his personal name.
- 48. Sanderson did not receive bonuses, benefits, vacation pay or paid leave.
- 49. Sanderson was not required to invoice the Appellant.
- 50. Sanderson incurred expenses for transportation and his cell phone.
- 51. The Appellant did not reimburse Sanderson for his expenses.

- 52. The Appellant was ultimately responsible for resolving customer complaints which resulted from Sanderson's performance.
- 53. The Appellant determined if any of Sanderson's work needed to be redone and covered the related costs.
- 54. The Appellant provided the guarantee on work performed by Sanderson.

f) Intention

55. The Appellant intended Sanderson to be an independent contractor.

8) <u>Individual worker appeals</u>

- 179. Andy Nguyen Ha La entered into an Employment Agreement with the Appellant on August 13, 2010.
- 180. Andy Nguyen Ha La was a sales agent for the Appellant.
- 181. Andy Nguyen Ha La promoted the Bank of Montreal Mastercard and the Shell Mastercard.
- 182. Ling Cheng was a sales agent for the Appellant.
- 183. Ling Cheng promoted the Citi MasterCard and the TD Bank Visa Card.
- 184. Stephen King was a sales agent for the Appellant.
- 185. Stephen King promoted the Primus telephone and internet plans.
- 186. Yue Na Gong was a sales agent for the Appellant.
- 187. Yue Na Gong entered into an Independent Contractor Agreement with the Appellant on April 19, 2010.
- 188. Yue Na Gong promoted the Primus telephone and Internet plans.

III. <u>Analysis</u>

[9] Distinguishing employment from an independent contractor arrangement can be challenging because working conditions and relationships are unique to every workplace and are constantly evolving.¹

[10] The distinction turns on the following definitions of "employment":

(a) Paragraph 5(1)(a) of the EIA defines it as:

employment in Canada by one or more employers, under any express or implied contract of service or apprenticeship, written or oral, whether the earnings of the employed person are received from the employer or some other person and whether the earnings are calculated by time or by the piece, or partly by time and partly by the piece, or otherwise.

(b) Subsection 2(1) of the CPP provides as follows:

"employment" means the state of being employed under an express or implied contract of service or apprenticeship, and includes the tenure of an office.

[11] The leading case on this issue is *Wiebe Door Services Ltd. v. M.N.R.*² which was confirmed by the Supreme Court of Canada in *671122 Ontario Ltd. v. Sagaz Industries Canada Inc.*³ The question is always whether or not the person "is performing [the services] as a person in business on his own account".⁴ *Sagaz* summarizes the test enunciated in *Wiebe Door* as follows:

... In making this determination, the level of <u>control</u> the employer has over the worker's activities will always be a factor. However, other factors to consider include whether the worker provides his or her own <u>equipment</u>, whether the worker <u>hires his or her own helpers</u>, the <u>degree of financial risk</u> taken by the worker, the degree of responsibility for investment and management held by the worker, and the worker's <u>opportunity for profit</u> in the performance of his or her tasks.

It bears repeating that the above factors constitute a non-exhaustive list, and there is no set formula as to their application. The relative weight of each will depend on the particular facts and circumstances of the case.⁵

¹ Vern, Krishna, *The Fundamentals of Income Tax Law* (Toronto: Carswell, 2009).

² [1986] 3 F.C. 553.

³ [2001] 2 S.C.R. 983, 2001 SCC 59.

⁴ *Ibid.*, at para. 47.

⁵ *Ibid.*, at paras. 47 and 48.

[Emphasis added.]

[12] In addition to these factors, the subjective intention of the parties must also be considered. Where one can establish a common intent of the parties with regard to the type of working relationship they wished to establish, this intent must be considered in the Court's analysis of the foregoing factors.

[13] It is important to bear in mind, however, that the intention of the parties is only relevant to the extent that it is reflected in the facts of the case. The subjective intention of the parties is not determinative on its own. Justice Mainville of the Federal Court of Appeal made the following clarification in *1392644 Ontario Inc. o/a Connor Homes v. Minister of National Revenue:*⁶

37... the legal status of independent contractor or of employee is not determined solely on the basis of the parties['] declaration as to their intent. That determination must also be grounded in a verifiable objective reality.

[14] *Connor Homes* mandates a two-step analysis. First, the intention of the parties must be ascertained in order to determine what kind of relationship they wished to create. In the light of that intent, the second step is to analyze the facts of the case to determine whether the expression of the parties' intent conforms to the objective reality of their relationship. In this second step, the Court must apply the four *Wiebe Door* factors, namely: (i) control, (ii) ownership of tools, (iii) chance of profit and (iv) risk of loss, to determine whether the factual reality reflects the subjective intention of the parties.

A. Intention of the Parties

[15] In light of the foregoing, I must first determine whether the parties intended to enter into a *contract of service*, indicating an employee-employer relationship, or a *contract for services*, which indicates an independent contractor relationship.

[16] From the evidence, it is clear that the Appellant desired to employ the Workers under independent contractor arrangements. The question is whether the Workers agreed with this characterization of the relationship.

[17] The evidence shows that the Appellant treated the Workers as independent contractors. The Workers did not receive sick or vacation pay, and no payroll deductions were made from their earnings.

⁶ 2013 FCA 85.

[18] For the most part, the Workers appear to have accepted their status as independent contractors. Only 10 of the Workers took the position that they were employees. Five witnesses appearing on behalf of the Appellant confirmed that their position was that of independent contractors. They also confirmed that it was the Appellant's practice to cause newly hired Workers to sign independent contractor agreements. I have no reason to believe that the other Workers did not accept their status as independent contractors.

[19] Therefore, considering the evidence as a whole, I am satisfied that the Workers intended to be independent contractors. The 10 Workers who allegedly questioned their status as independent contractors did not testify. I infer from the evidence that they were hired as independent contractors and chose to contest their status after the fact.

- B. *Wiebe Door/Sagaz* Factors
- (1) <u>Control</u>

[20] Control, in the context of distinguishing employees from independent contractors, is often defined as the ability or right of a payer to exercise control over how a worker performs his duties. The more control the payer has over its personnel, the more the relationship will resemble that of employer–employee. Similarly, the more independence workers enjoy in determining how they will execute their tasks, the more they will appear to be in business for themselves.

[21] The Appellant argues that the Workers were not subject to its direction and control because the evidence shows the following:

- (a) The Workers could choose their own work schedule under the Appellant's flexible work arrangement policy;
- (b) The Workers were not required to work exclusively for the Appellant;
- (c) The Workers were subject to minimum direction and control; and
- (d) The Workers rarely attended at the Appellant's office.

[22] In my opinion, the fact that the Workers enjoyed flexible work arrangements does not preclude a finding that they were subject to the direction and control of the Appellant. Flexible work arrangements are often implemented as a means of

retaining workers who wish to work on a part-time basis or who strive to maintain a better work-life balance. Such arrangements are becoming more of a norm for sales personnel who do not maintain a work space at their employer's office.

[23] In the instant case, the documentary evidence contradicts the Appellant's witnesses' testimony that the field agents were free to determine how they performed their functions. Four of the five service agreements filed as exhibits were between the Appellant and a financial institution. Each of the agreements required the Appellant to ensure that its field agents underwent security checks, were properly trained, followed procedures for completing and submitting customer applications and maintained confidentiality of client information.

[24] Michael Prestia was called by the Appellant to testify. During the period at issue during these appeals, he worked with CIBC as the manager of direct acquisitions and oversaw CIBC's relationship with the Appellant. He testified that CIBC enforced a strict ethical sales policy that required field agents to provide potential customers with full disclosure with regard to the credit cards that they were hired to promote. If a field agent failed to comply with the policy, the field agent would be barred from promoting CIBC products. All of the banks employed mystery shoppers to ensure that the field agents assigned to their credit card programs complied with their sales policies.

[25] The banks also required that field agents be exclusive to their campaigns. In other words, a field agent could not simultaneously promote financial products for competing banks. If a campaign was terminated, the field agents were precluded from joining a competing campaign during a cooling-off period.

[26] Other evidence supports the conclusion that the field agents were under the direction and control of the Appellant. For example, the program managers' responsibilities included "hiring, firing and training employees; planning, assigning, and directing work; appraising performance; rewarding and disciplining employees; addressing complaints and resolving issues."⁷ This description of responsibilities suggests that the program managers' tasks included training and hiring field agents and disciplining them if they failed to execute their duties properly.

[27] The evidence shows that the managers did in fact perform these duties. For example, in an e-mail dated July 5, 2010, Mr. Syed, a program manager for the

⁷ Exhibit R-1, Respondent's Book of Documents at Tab 4, p.11 of 23.

Appellant, listed the sales averages of the field agents who reported to him, and commented on their performance. He rebuked the agents who had recruited an insufficient number of new clients and praised those who appear to have hit targets set for them. Mr. Syed also pointed out that some of the agents submitted incomplete customer applications and that he would penalize them if they continued to make mistakes. The evidence shows that the Appellant's program managers shared in the commissions earned by the Appellant for new customers enrolled by field agents working under the programs that they managed. I infer that this is why Mr. Syed was preoccupied with the performance of the field agents who reported to him. His compensation structure was designed to encourage him to monitor and maximize the sales performance of his team members.

[28] Shreeti Karki, who was called as a witness by the Appellant, also confirmed that the program managers supervised their field agents' performance. For example, she acknowledged that she was trained by her manager, Saad Dastagir. She testified that he would visit her work location frequently throughout the period she worked for the Appellant. Ms. Karki confirmed that she was required to attend BMO training sessions at the Appellant's office and that she would advise her manager when she began and finished her shift.

[29] The evidence also shows that the Appellant's clients measured the Appellant's sales performance by tracking the acquisition cost per new customer enrolled under their agreements with the Appellant. The acquisition cost per new customer represents the amount of money paid to the Appellant by its client plus incidental costs, divided by the total number of customers enrolled over the period. As the Appellant's business grew substantially over the period under review, I infer that it did so because the Appellant took steps to meet or exceed its clients' expectations with respect to this important metric. If enrolment of new customers fell, the client's acquisition cost per new customer would rise. I surmise that this would have jeopardized the Appellant's chances of having its contract renewed. In my opinion, the Appellant could not afford to adopt a lax approach towards how their field agents accomplished their customer enrolment duties.

[30] On balance, the control factor favours the conclusion that there was an employer-employee relationship.

C. Tools

[31] The evidence shows that few tools were used by the field agents to perform their duties. With respect to the service agreements with the banks, the kiosks,

marketing material and application forms were provided by the banks to the Appellant. The Appellant then arranged to provide this material to its field agents without charge. The field agents would often use their own cell phones to communicate with the program managers to whom they reported.

[32] In light of the fact that the Appellant arranged for the marketing material, application forms and kiosks, when used, to be supplied to the field agents, this factor is indicative of a contract of service.

D. Chance of Profit and Risk of Loss

[33] For the most part, a field agent's compensation mirrored the fee arrangement negotiated between the Appellant and the client. The Appellant earned an hourly rate and commissions for accepted customer applications under a particular program. The Appellant then shared part of the hourly rate and commissions with its field agents assigned to that program. Program managers, whom the Appellant now concedes were employees, were remunerated on a similar basis with the exception that the commissions that they earned were based on the accepted customer applications for the sales teams that reported to them.

[34] Under the Appellant's agreement with one client, MBNA, field agents staffing the program had to be employees. It is noteworthy that the Appellant's fee arrangement with MBNA and the compensation arrangement established for field agents employed in that program were similar to those in the Appellant's agreements with other banks. Likewise, the description of the Appellant's supervisory duties under the MBNA agreement is similar to the description of its supervisory duties under the agreements with other banks.

[35] Michael Moore testified that he negotiated his rate of pay with the Appellant. It appears from the evidence that Mr. Moore's relationship with the Appellant was unique among field agents However, in my opinion, it is not uncommon for more highly skilled workers to negotiate their pay. This does not mean that they are independent contractors.

[36] The field agents invested no capital in order to earn their compensation. They were paid an hourly rate plus commission. Therefore, they did not have a risk of loss.

[37] Michael Kuipers and Neil Spivack, shareholders of the Appellant, claimed that Workers were able to subcontract their services. The evidence does not

support this allegation. The field agents had to be trained under the program they were assigned to. They had to be familiar with how to complete the customer applications and with the client's product disclosure policies. The independent contractor agreement barred field agents from soliciting other workers to terminate their relationship with the Appellant. Field agents had to undergo a security check.

[38] Ms. Karki stated that when she was sick she informed her program manager, who arranged to get a replacement.

[39] The evidence also shows that the program managers were responsible for hiring field agents. Because their compensation structure was based on the performance of the team they supervised, I doubt that program managers would have allowed field agents to subcontract their duties. Mr. Moore claimed he subcontracted out some of his shifts, but it was unclear whether he arranged to be replaced by field agents already employed by the Appellant.

[40] Finally, there is no evidence in the record to suggest that any field agents other than Mr. Moore actually subcontracted their duties.

[41] On balance, I find that this factor is indicative of a contract of service.

IV. <u>Conclusion</u>

[42] Each of the parties marshalled a number of cases, as is typical for these types of appeals. They submit that the appeals in those cases and the present appeals raise common issues and that the appeals in those cases have facts similar to those in this appeal. Suffice it to say that the application of the *Wiebe Door* factors requires a determination of what the objective reality of the parties' relationship is, which is largely a fact-finding exercise and is thus case-specific. None of the cited cases are determinative of this question.

[43] On balance, the *Wiebe Door/Sagaz* factors favour a finding that the field agents were employees of the Appellant. The objective reality of the situation is that the Appellant had significant control over these Workers. When considered as a whole, the facts and evidence before the Court indicate that the Workers were not in business on their own account. Accordingly, I find that the field agents were not performing their services as independent contractors notwithstanding the fact that they may have entered into independent contractor agreements stating otherwise. The intention that the field agents would be independent contractors was not reflected in the objective reality of their working relationship with the Appellant

and therefore cannot prevail. For these reasons, I would dismiss the appeals with respect to all of the workers in question herein.

Signed at Calgary, Alberta, this 20th day of February 2015.

"Robert J. Hogan" Hogan J.

CITATION:	2015 TCC 47
COURT FILE NOS.:	2010-3302(EI), 2010-3304(CPP)
	2011-1040(CPP), 2011-1041(EI) 2011-1366(EI), 2011-1367(CPP) 2011-3734(CPP), 2011-3736(EI)
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STYLE OF CAUSE:	PARETO CORPORATION BY ITS TRUSTEE IN BANKRUPTCY, KPMG INC. v. THE MINISTER OF NATIONAL REVENUE AND LING CHENG
	PARETO CORPORATION BY ITS TRUSTEE IN BANKRUPTCY, KPMG INC. v. THE MINISTER OF NATIONAL REVENUE
	PARETO CORPORATION BY ITS TRUSTEE IN BANKRUPTCY, KPMG INC. v. THE MINISTER OF NATIONAL REVENUE AND SALIMA A. DAOUD AND EUGENE AFESE AKONDENG
PLACE OF HEARING:	Toronto, Ontario
DATE OF HEARING:	October 20, 21, 22 and 23, 2014
REASONS FOR JUDGMENT BY:	The Honourable Justice Robert J. Hogan
DATE OF JUDGMENT:	February 20, 2015
APPEARANCES:	
Counsel for the Appellant:	Louise Summerhill
Counsel for the Respondent:	Samantha Hurst
For the Intervenors in files 2010-3302(EI), 2010-3304(CPP), 2011-3246(CPP), 2011-3249(EI)	The Intervenors themselves
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For the Intervenors:	Stawa, Canada

For the Intervenors:

Last Name 1. ABASI 2. ABBASSI 3. ABDI 4. ABDI 5. ABDIRAHMAN 6. ABENHEIM 7. ABHINAND 8. ABOUHASS 9. ABOUNAFA 10. ABRAHAM 11. ABSALAN 12. ACHOUR 13. AFRONDOZ 14. AFSAHRKIA 15. AFSHAN 16. AFSI 17. AFZAL 18. AFZAL 19. AFZAL 20. AFZAL 21. AGGARWAL 22. AHADIE 23. AHMAD 24. AHMAD 25. AHMAD 26. AHMED 27. AHMED 28. AHMED 29. AHWALIA 30. AJAYI 31. AKEDD 32. AKHTAR 33. AKKARI 34. AKONDENG **35. AKOTO** 36. AL DEAN 37. AL-ADARA 38. ALADDGIK 39. ALAM 40. ALARIE 41. ALBAKRI 42. ALBOKHAR 43. ALDAJIKO 44. ALDARAH 45. ALEXIS

First Name ZEESHAN SANA7 HOUSSEIN AHMED **IDIL MOHAMMED** ADAM ANDREW S S MOHAMMED NABIL **OSWALDO** RAHIM MOHAMMED RAMI LINDA SHERMINEH SAHAR AFROUZ NAGHMA B BILAL SANA JENNAH SONIKA JULIA IMAN MUZAMMIL ZARRAR AWAIS A DANYAL SHAFLUDDIN IMANJIT ADEBIYI JOY S.H. A EUGENE WILLIAM GADER OSAMA M NAVEED REJEAN SHAHAD OMAR K NADIEN DYLAN

Role Language D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

Last Name 46. AL-HALTO 47. ALI 48. ALI 49. ALI 50. ALI 51. ALIKHANI 52. ALIKHANI 53. ALIZAI 54. ALLEN 55. ALLII 56. ALMEDIDA 57. ALONCE 58. AMADEI 59. AMAOUTOV 60. AMAR 61. AMINOU 62. AMINZADA 63. AMUTUL 64. ANDERSON 65. ANNUNZIA 66. ANWAR 67. APPAW 68. ARABI 69. ARAFAT 70. ARAMOUNI 71. ARCHAMBA 72. ARCI 73. ARGUNEN 74. ARMAH 75. ARMSTRONG 76. ARMSTRONG 77. ARMSTRON 78. ARORA 79. AROROA 80. ARSENAULT 81. ASHKER 82. ASHKER 83. ASHWORTH 84. ASSAF 85. ATLEO 86. ATTAH 87. ATWAL 88. AUDET 89. AVELINO 90. AVILA 91. AWASIS 92. AZENABOU

First Name MOHAMMAD HASSAN MD ALMAS SYED MEHDI MINA FERIAL HAMID RACHAEL A EDWARD EMMANUEL HEIDI DAN OMAR TAMIM NOOR AMANDA STEVEN ARSALAN Т AMJAD DEMA PATRICK ROBERT ALESSANDRA DANIEL MICHELLE SYLVAIN SUSAN CADENE SAMITA HETALKUMAR GILLES REBECCA NEFERTITI DAVID GUITTA ALICE J PALBIR CAROLE DANIEL NATALIE MORGAN **IZODOSE**

Role Language FIELD AGENT ENGLISH DELIVERY ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FRENCH FIELD AGENT FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER FRENCH ENGLISH MANAGER FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH ENGLISH DorLS FIELD AGENT ENGLISH FIELD AGENT ENGLISH

Last Name **First Name** Language Role 93. AZMI FIELD AGENT ENGLISH AHMED FIELD AGENT ENGLISH 94. BABAR FAIZA 95. BABRAK PARWIN FIELD AGENT ENGLISH 96. BABUL MATINUR RAHMAN FIELD AGENT ENGLISH 97. BAGGA SHERYI FIELD AGENT ENGLISH 98. BAIG FIELD AGENT ENGLISH MIRZA MA 99. BAILEY FIELD AGENT ENGLISH RHYAN FIELD AGENT ENGLISH 100. BAILLARG PHILLIPPE ENGLISH 101. BAJWA JALAL FIELD AGENT FIELD AGENT ENGLISH 102 BAKSH JAIASHREE 103. BALA DIVYA FIELD AGENT ENGLISH D or LS (2008) ENGLISH 104. BALASOORLYA HIMALA MANAGER ENGLISH (2009) FIELD AGENT ENGLISH 105. BALOOCH SHABNAM 106. BANGALI MAHDI FIELD AGENT ENGLISH D or LS ENGLISH 107. BANJARA NIRANJANA <u>. 108.</u> TRAVIS FIELD AGENT ENGLISH BANNERT FIELD AGENT ENGLISH BARBISON SCOTT J 109. 110. BARNETT-CARMEN FIELD AGENT ENGLISH FIELD AGENT ENGLISH 111. BAROT NEETA CHETAN 112. BASS KATHY FIELD AGENT ENGLISH FIELD AGENT ENGLISH 113. BASSI DANISHBIR S 114 BASTONE MICHELLE FIELD AGENT ENGLISH 115. BAWDEN ANTHONY J FIELD AGENT ENGLISH 116 BAXTER FIELD AGENT ENGLISH TYRELL 117. BCHOUTI MICHEL MANAGER ENGLISH FIELD AGENT ENGLISH 118. BCHOUTI JULIANA BEAULIEU GUILLAUME FIELD AGENT FRENCH 119. FIELD AGENT FRENCH 120. BEAUZIL RICARDO 121. BECHARD MARC FIELD AGENT ENGLISH FIELD AGENT ENGLISH 122. BECK WILLIAM FIELD AGENT FRENCH 123. BEDARD KARINE FIELD AGENT 124. BEDARD OLIVIER FRENCH FIELD AGENT 125. BEDI **GUY DELAIER LORNG** ENGLISH 126. BEG YAHYA FIELD AGENT ENGLISH MANAGER ENGLISH 127. BEG FATIMA 128. BEG ASSAR FIELD AGENT ENGLISH D or LS FRENCH BEGOUIN 129. CHRISTIAN 130. BEHDARVANDIAN PROSHA FIELD AGENT ENGLISH FIELD AGENT ENGLISH 131. BEHGOUEI HASSAN FIELD AGENT ENGLISH 132. BELL COURTNEY 133. **BEN-AMMAR** SALMA FIELD AGENT FRENCH BENCICH FIELD AGENT ENGLISH 134 DARIO 135. BENIWAL KULBIR FIELD AGENT ENGLISH FIELD AGENT ENGLISH BENYAMMINE 136. MARGARITA FIELD AGENT ENGLISH 137. BERDNIKO MARIJA

Language

FRENCH

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Last Name 138. BERNARD 139. BERNARDI 140. BEROUD BEYDOUN 141. 142. BHANDARI 143. BHARDWAJ BHARTI 144. 145. BHATHAL 146. BHATNAJA 147. BHATT 148. BIANCHAR 149. BILOLO **BISAILLON-**150. LEFEBVRE 151. BLACK BLACKMAN 152. 153. BLACKWOO 154 BLAGDON 155: BLAIN BLAIS 156. BLAISE 157. 158. BLAKENEY BLEADOW 159. BOEHM 160. BOIVIN 161. BONILLA 162. BORGI 163. 164. BOSMA BOSNJAK 165. 166. BOUBAKER 167. BOUNDREA 168. BOURGEOI 169. BOUTANG BOYLAN 170. 171. BRABAK 172. BRADY BRAHMAOURAM 173. BRAULT 174. 175. BRETON BRETON 176. 177. BROWN 178. BROWN BROWN 179. BROWN 180. 181. BUI 182. BULMASH BULMER 183.

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First Name SONIA CHAD LEILA ROLLA BABURAM VARUN PANKAJPREET J NEERU DHARMA CATHERINE KUPA-KUPANGA	Role FIELD AGENT FIELD AGENT
THIERRY TREVOR CHRISTOPHER CHYRO REBEKAH RENEE AMANDA GARY JESSICA D J SUSANNA JOSEE ANDRES FELIPE CHADY-CHARBEL DANIELLE IGOR AHMED S MORGAN JASON ANTHONY JOSEPH ABDULLAH J MADHUSUDHAN GWENN GINETTE JOSEE T MEAGHAN HOLLY MARIE	FIELD AGENT FIELD AGENT
ALISTAIR TRONG LORIN PETER	FIELD AGENT FIELD AGENT FIELD AGENT FIELD AGENT

Last Name 184. BUMMA 185. BUOTE 186. BURBY-SMITH 187. BUREY 188. BURNS BUTT 189. 190. CAGAS 191. CALIK CAMERON 192 CAPKO 193. CAPO 194. 195. CARDINAL CARDINES 196. 197. CARECECE CAROLL 198. 199. CARR CARRION 200. 201 CARTER 202 CARTHER 203. CASTELLO 204. CASTIGLI 205. CELDRAN CERQUERA 206. 207 CHACON-MELENDEZ 208. CHADWICK 209. CHAFARI 210. CHAHWAN 211. CHAKAVORTY CHAMBERS 212. 213. CHAN CHAN 214. 215. CHAN CHAN 216. 217. CHANDI CHANG 218 219. CHAPMAN CHAU 220 221. CHEN CHEN 222 223. CHEN CHEN 224 225. CHENG CHEUNG 226. 227. CHEVALIE CHHOEUN 228. CHIMA 229.

First Name MEERA С JUSTIN OMAR MICHAEL D GHALIB A REYMON VALI ANGELA VERONIKA LYNDA SHERRI LEE MARIA L MATTHEW AMANDA STEPHANIE CANDACE CHRIS CESAR JOSIE JOAQUIN JUAN ANDREW TAYLOR A PIERRE SOMSHANKAR J OTTO PETER CHUN PAMELA WAI YIN JORDAN SUKHJINDER R PETER MEI LING L FELIX TONY XIHAO TIAN LING WAI SHUN CHANTE R SELINA

Role Language ENGLISH DorLS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH D or LS D or LS ENGLISH ENGLISH FIELD AGENT FNGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT MANAGER ENGLISH ENGLISH FIELD AGENT ENGLISH FIELD AGENT FNGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH MANAGER MANAGER ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH ENGLISH DorLS D or LS ENGLISH ENGLISH FIELD AGENT D or LS ENGLISH ENGLISH DorLS FNGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH D or LS FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH D or LS FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

Last Name 230. CHINN 231. CHO 232. CHOI 233. CHOI 234. CHO CHOKSI 235. 236. CHOMSKI 237. CHOTO 238. CHOU 239. CHOWDHURY 240. CHRISTIAN 241 CHU 242. CHUANG 243. CHUKWUEM CHUNG 244. 245. CHUNG 246. CHUNG 247. CIELO CINELLI 248 249. CLARK CLEVELAN 250. 251. CLINE COICOU 252. COLLIER 253. COONJOO 254. BEEHARRY COPPELMA 255. CORNELIE 256. COSBY 257. COTRUPI 258. COULTER 259. COUTO 260 261. COUTURIE 262. COX 263. COY CRAWFORD 264. 265. CUI 266. CUNHA CUNNINGH 267. CURRAN-268 DESJARDINS 269. CURRIE CURTIS 270. 271. CUTTEL 272. CYMBALIS 273. DA SILVA 274. DAL 275. DAL

First Name BETTY KENNETH SHIU PAUL HEE RAK DEVANGBHAI W CONSTANTINE YUE EZAJUL HOQUE GAIUS **KUO HUA** SUNDAY 0 CHAI ERIC EDDIE M FRANKO S PEREZ TREVOR RENE MAX RAPHAELLA ROSHNI ROLAND CEDRIC EMILY DOMENIC COLLIN HERNANI JAQUELINE CA SUZANNE **KELSEY B** XIAO ZHENG ELISABETE BRIAN COREY SCOTT J CHRISTOPHER MATTHEW TATIANA FIROZ NILAM

Language Role ENGLISH FIELD AGENT ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH ENGLISH D or LS FIELD AGENT ENGLISH ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH DorLS D or LS ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH **FNGLISH** FIELD AGENT MANAGER ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT FNGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH D or LS ENGLISH

Last Name 276. DANTICA 277 DANYAL 278. DAOUD 279. DARASHKE 280. DARGUS 281. DASILVA 282. DASTAGIR 283 DATTU 284. DAVIES G 285. DAVTIAN 286 DAZE DE CASTR 287. 288. DE GOURV 289. DE REGUL DE REGULES 290. RODRIGUEZ 291 DEANE 292. DEGENSTEIN 293. . DEL SOL 294. DELA CRUZ 295. DELA CRUZ 296. DELISLE 297. DELLE GRAZIE 298. DELOS RE 299. DELSHAD DEMCHIK 300. 301. DENIS 302. DENNIS 303. DEREVNIN 304. **DES LAURIERS** DESPINS 305. 306. DEVANTIER 307. DEVGON 308. DHALIAWL 309. DHALIWAL 310. DHALLWAL 311. DHAMI 312. DHANJI 313. DHINSA 314. **DI FEDER** 315 DIAZ 316. DIB 317. DICKENSO 318. DION 319. DIRIN 320. DISSANAY 321. DIXON

First Name CHRISTELLE SAHAR SALIMA YANA JONATHAN J SAUD F BAMISHE ARMIN K SHARON GISCARD CARLOS KARLA RAYMOND MICHAEL KATHLEEN JAYSON YURANI D DORA NORLIZA HAMED SEIGH **TERESA K** JEAN-FRANCOIS SHANNON ANNA BRUNO S COLIN SAURABH S M RAMNEEK K JAG NASIM MANDEEP DEAN MICHELLE LORRAINE NORA C MS YATHINDRA SHEA-MARIE

Language Role FIELD AGENT FRENCH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT FRENCH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT CELENGLISH FIELD AGENT FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIFI D AGENT **FNGLISH** FIELD AGENT FRENCH FIELD AGENT ENGLISH MANAGER FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH DorlS ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

Last Name 322. DO

DOMANKO 323. DOUGLAS 324. DOUGLAS 325. DOWNEY DRISSI 326. 327. DROSI 328. DROUILLI 329. DRUMMOND 330. DRURY 331. DUCHESNE 332. DUFFIELD 333. DUFOUR DUFRESNE 334. 335. DUKKI 336 DUMOND 337. DUNBAR 338. DUNCAN 339 DUNCAN-C 340. DUONG 341. DUPLEY 342. DURODOLA 343 DYER 344. DYLAN 345 EAGLECHI 346. EASTON 347. EBRAHIM **EDWARDS** 348. 349. EGAMINO 350. EINAYATU 351. EL MOULOU 352. ELHARTI 353. **EL-HUSSEINI** 354 ELIAS 355. **ELMADHOON** 356. EL-MIR EMERSON 357. 358 ERICKSON 359. EROMOSEL 360. EWING 361. **EXANTUS** 362. FAR FARAGHI 363. 364. FARAH FARAH 365. 366. FARAMI 367. FARB 368. FARINAS

First Name SANDY J Е В DARREN MERIYM ANGELEA JACQUELINE MATHEW AMY-JILL CAROLINE CORY SERGE JULIE SONIA TRACY KELLY ANDREW STEVEN CATHY STEPHANIE CHRISTIANNA BRANDEN A THOMAS DEANNA ELNAZ JEFF GLENN HAMED AADIL BOUBKER BASSIMA NASSIMA A RIAD GEOFFREY E OFURE RACHAEL MARY ANNE FABIOLA KAVEH H BOUH ABDIAZIZ ALI BRANDON ROMMEL

Role Language FIELD AGENT ENGLISH FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH - 11 FIELD AGENT ENGLISH ENGLISH FIELD AGENT D or LS ENGLISH FIELD AGENT FRENCH D or LS FRENCH FIELD AGENT FRENCH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FNGLISH DorLS FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH DELIVERY ENGLISH FIELD AGENT ENGLISH DorLS ENGLISH

Last Name 369. FASIH FATIMAH 370. 371. FATT FAUCAULT 372. 373. FAUST 374. FAYEZ 375. FEDERICO FERDOUS 376. 377. FERGUSON 378. FERGUSON FERNANDE 379 380. FIGI 381. FILLAQTR 382. FLICK 383. FLONDERS FLORENDO 384. 385. **FLOWERS** FOLLINGS 386 387. FONDEVIL FONTAINE 388 389. FORER 390 FORHAD 391. FOTARDO FOUJRI 392. FOULON 393.

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GANDHI

GANESH

GARISTO

GAROUSI

GAO

FU

FRAGOMEN

FRANCIS

FREEMAN

First Name S RANDY C PIERRE-LUC WALID DEAN MONNUZA JUDY MITCHELL LUIZINHA ANWAR BRANDON M J JOONE ASHLEY DAVID DAVE VINCENT BRIGITTE AARON U **BRYAN ANGELO** MAHMOUD J MARK JADE ANTHONY MARISSA ANGELA CHEE HANG SUNNY HO YEUNG NATHANIEL D MARCEL HELENE **KESSODEO** DEBBI ANGEL BRENDA KAREN HARISH NATASHA SHYAM HAN STEPHANIE SHILAN

Role Language FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH D or LS ENGLISH FIELD AGENT **ENGLISH** FIELD AGENT ENGLISH 12:131 ENGLISH FIELD AGENT ENGLISH FIELD AGENT FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH ENGLISH D or LS FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT FRENCH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH

Last Name 416. GASIGWA 417. GAUDET 418. GAUTHIER 419 GAVRIC 420. GAY-HOMEL 421. GAZERYAN 422. GBOLOGADE 423. GEBRETSA 424. GENTILE. 425. GENTRAY 426. GEORGIAD 427. GERMAIN LEBLANC 428. GHAFARI 429. GHAMRAOU GHUMMANS 430. 431. GIBSON 432. GILBERT GILL 433. 434. GILL 435. GILLES 436. GIRAN 437. GIRDHAR 438. GIWA 439. GODNER 440. GOLAC 441 GOLBAZ 442. GOLUEKE 443. GOMES GONTIER 444. 445. GOODFELL 446. GOPAUL 447. GOPINATH 448. GOSSELIN 449. GOSWAMI 450. GOUNDER 451. GOZIE 452 GRAHAM 453. GRATTON 454. GRECO 455. GRENIER 456. GRENIER 457. GREWAL GREY 458. 459. GRITSIEN 460. GU 461. GU

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First Name GAETAN SARAH MICHAEL D RADMILA JACOB LERNA BAMISHE MESKEREM RYAN LORAIE GEORGE A THALIE A KHALED V MAEGHEN ANNE PAVINDER K SANDIP KELI A PITYUSH TOSIN NICOLAS STEVE KAMBIZ MEGAN J ROBERT NATALIE **KEVIN** SOUMYA STEPHANE PRIYA SHYMAL 0 MATTHEW CHANTEL OLGA TIMOTHY AMANDA GURINDER ROBERT INNA XIAOYANG XIAO MING

Role Language FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH ENGLISH FIELD AGENT FIELD AGENT FRENCH MANAGER FRENCH D or LS ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH

D = DELIVERY WORKER, LS = LOCATION SCOUT

C. TROM COOL

Last Name 462. GUAY 463. GUEDDA 464. GUELLI 465. GUERTIN 466. GUEYE 467. GUIJARO 468. GUITAR 469. GUPTA 470. **GUPTA** 471. HADOUEJ 472. HAER 473. HAFEEZ 474. HALTON 475. HAM 476. HAMANGODA 477. HAMBLETO 478. HAMID 479. HAMID 480. HAMILTON 481. HAMKAR 482. HAMKAR 483. HAMPTON 484. HAN HANCOCK 485. 486. HANDMAN-ENKIN 487. HANLEY 488. HANSEN HANSEN 489 490. HANSOLD 491. HARB 492. HARDING HARVEEN 493. 494. HASANZAD 495. HASIJA HASSAN 496. 497. HASSASIAN 498. HAU HAVARIS 499. HAWBOLDT 500. 501. HEATON 502. HEDGES HELAL 503. 504. HELOU HENDERSO 505. 506. HERNANDE 507. HILL 508. HIRAD

First Name ALEXANDRE I SAHBI OTMAN STEPHANE M NICOLE JACQUELINE VIJAY DIVESH SAMIR SEAN S SHANNON SEAN INDIKA ERIC ABDUL EMTIRAZ SHILA ALI AIDA ANDREW DING TANYA FLORENCE HA R CASEY ANEESAH RASHA MEKKA MUNJAL FAZILAH VARUN TAFHEEM NINA DEREK HELEN JAMES STEPHANIE SUSAN HUMYRA DANNY JESSICA DANIEL 0 A

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Role	Language
FIELD AGENT	ENGLISH
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FIELD AGENT	FRENCH
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FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
D or LS	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	FRENCH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
	ENGLISH
FIELD AGENT	
D or LS	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	FNGUSH
FIELD AGENT	ENCLICH
MANAGER	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
D or LS	ENGLISH
FIELD AGENT	ENGLISH
DELIVERY	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
MANAGER	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH
FIELD AGENT	ENGLISH

Last Name 509. HIRAD 510. HO 511. HOAG 512. HOANG 513. HODGKINS 514. HOGAN 515. HOGG 516. HOLDEN 517. HOLDEN 518 HOLLOWAY 519. HOLMES 520 HOMIAK 521. HOSSAIN 522. HOSSAIN 523. HOSSAINY 524. HOSSEINI 525. HOTSONYA HOUANG 526. 527 HOWARD 528. HOWARD 529 HU 530. HUANG HUANG 531. HUNAG 532. HURD 533. 534. HURST 535. HUSSAID 536. HUSSAIN 537. HUTH 538. IBRAHIM 539. INGRAM 540. IQBAL 541. IRONMONG 542. ISABELLA 543. ISHAK 544. ISKANDER 545. ISLAM 546. ISRAEL 547. JABAT 548. JABEEN 549. JACKSON 550. JACOB 551. JACOBS 552. JACOBSON 553. JACQUES JAFFI 554. 555. JAMAL

First Name DEEQA ANDREW MATT VINCENT В S K M EDWARD TIMOTHY JESSICA TANYA MOHAMMED I FAISAL SAMIR BIBI SELASE MING GONG ROCHELLE ANNA SHAN SHAN DONG BIN RUOLEI S ANTHONY MOHAMMAD SYEDA SHIRLEY KARIMA CIERRA MUHAMMAD SHAYNA LAURA AUSTEN FADY MD SHAHIDUL S SEAN FATIMA JEFFREY J LINDSAY SPENCER GISELLE R A

Role Language FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH DorLS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS **ENGLISH** FIELD AGENT ENGLISH FIELD AGENT ENGLISH

Last Name

556. JANG 557. JARNEVIC 558. JASWAL 559. JEREZ JERKOVIC 560. 561. JI JIANG 562 JIBRAIL 563. JIM 564. 565. JIMENEZ 566. JOHNSON JOMAA 567 568. JONES JONGELIN 569. JOSEPH 570. JOSEPH 571. JOSHI 572. 573. JOUNI JOVELLANO 574. 575. JULIVER 576. JUNG 577. JUNG JUPIC 578 579. KABIR KABOWEI 580. 581. KAHN 582. KAINTH KALBASSI 583. KALEIEST 584. 585. KALIMBET 586. KALIMBET KAMARA 587. 588. KAMMAEVA 589. KAMUKUNY 590. KANG KAO 591. 592 KARAJIC KARAKABA 593. KARKI 594. 595. KARIMI 596. KASILINGAM KASSIS 597.

First Name MIN WOOK ANTONIA KAMAL E JADRANKA PING KAIWEN OLIVER PUI SAN EMMANUEL TYLER AMIN CAROL E KATIE FRITZ WILNOUDE ARVINDA LILLIUANE EDELISA ALAN SANGHIN JACOB VAHIDIN ATM REZAUL KALAERE Q BALBIR HAMID LYNDA VALERIYA YEVGENIYA **IBRAHIM** VIKTORIYA ALEXANDRE HENRY D ESMERALDA PARA SHREETI RAHIM KARTHIK RABIH FREDERIC JAY NEENA

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D = DELIVERY WORKER, LS = LOCATION SCOUT

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First Name BENSON PO TAK CARRIE ANGELIKA DENNIS NICOLE KARL SONIA CARINE JEAN MAXIME PAOLA SARA JENNY WING YEE CHUN YIN CLIFFORD M BRAHIM KATHY KIT YI 0 PEIDIAN YAN WEN SIJUN XIAO QIANG CHO FUNG KUN THUYHA TAO HAI MICHAEL C H CONGYI JACK XIN YUY YANG ZHEN TOMASITO ANNA MARIA STANISLAUS HENRILO **FIDELIS COLIN** JUDY GREGORY ABDON G BO MING XUAN MARK RHONNY FENG

Role Language FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH DorLS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

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739. LUK 740. LUO 741. LY 742. LY 743. LYLYK 744. LYN 745. LYNCH 746. LYNE LYONNAIS-DION 747. 748. LYONS 749. LYONS 750. MA 751. MA 752. MA 753. MACAULAY 754. MACDONAL 755. MACKENZI MACLEAN 756. 757 MACWHIRT 758. MAGYAR-C 759. MAHAMUD 760. MAHETA 761. MAHI 762. MAHMUD 763. MAI MAIE 764. 765. MAIER 766. MAJIDI 767. MAJOR MAKSYUGT 768. 769. MALIK 770. MALIK 771. MALIK 772. MALIK 773. MALLOT 774. MALO 775. MALYK 776. MANAHAN 777. MAND 778. MANDI MANGAT 779. 780. MANN MANOKHIN 781. 782. MANSOOR 783. MANSOOR 784 MANSURY 785. MAO

First Name PETER K SHUAI K CYNTHIA SEBASTIEN ARI SIOBHAN ADAM BILIE AHSLEY KATELAND A YING YING XJ HUA Т C MICHAEL G JAMIE TYLER JESSIE YASMIN VARUN MANDEEP H DENNIS FATHI MOHAMED ANA FARSHAD FRANCIS A NARISA D ASHOK HUMIRA SANAH P MAXIME **GEOFFREY** A Μ JASTEEN S **GURGEVIN S** GURMINDER ANASTASSIA TAYYABA AIMON M CHUN XIANG

Role Language FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FNGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH Dorls ENGLISH FIELD AGENT ENGLISH DorLS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH

Last Name		First Name		Role	Language
786.	MAQSOOD	MOHAMMAD ASAD		FIELD AGENT	ENGLISH
787.		JAMALLCIRO		FIELD AGENT	ENGLISH
788.		J		FIELD AGENT	ENGLISH
789.		MICHAEL		FIELD AGENT	ENGLISH
790.		RANI		FIELD AGENT	ENGLISH
791.		JULIO CARLOS		FIELD AGENT	FRENCH
792.		I		FIELD AGENT	ENGLISH
793.	MASOOD	SHOUKAT		FIELD AGENT	ENGLISH
794.	MASOURI	LAILA		FIELD AGENT	FRENCH
795.	MASSARAN	HOZAYFA		FIELD AGENT	ENGLISH
796.	MASSIE	JACQUELINE		MANAGER	ENGLISH
797.	MATHEW	S		FIELD AGENT	ENGLISH
798.	MATHEW	SIDONIE		FIELD AGENT	ENGLISH
799.	MATHEW	SHAJI		FIELD AGENT	ENGLISH
800.	MATTHEWMAN	KEVIN		FIELD AGENT	ENGLISH
801.	MATTU	SARABJIT		MANAGER	ENGLISH
802.	MATYS	BRYAN		FIELD AGENT	ENGLISH
803.	MAVER	R		FIELD AGENT	ENGLISH
804.	MAYBARD	VALERIE		FIELD AGENT	FRENCH
805.	MCCANN	ALLAN		FIELD AGENT	ENGLISH
806.	MCCLURE	R		FIELD AGENT	ENGLISH
807.	MCCREADY	SAMANTHA ALISON		FIELD AGENT	ENGLISH
808.	MCCULLOU	ROBYN		FIELD AGENT	ENGLISH
809.	MCCULLUM	K		FIELD AGENT	ENGLISH
810.	MCDOWELL	A		FIELD AGENT	ENGLISH
811.	MCEWEN	KATHERINE		FIELD AGENT	ENGLISH
812.	MCGILL	BRIANNE		FIELD AGENT	ENGLISH
813.	MCGILLIV	NEIL		FIELD AGENT	ENGLISH
814.	MCKENNA	LAWRENCE A		FIELD AGENT	ENGLISH
815.	MCLAUGHL	J		FIELD AGENT	ENGLISH
816.	MCLEAN	KENDELL		FIELD AGENT	ENGLISH
817.	MCNEIL	LISA		FIELD AGENT	ENGLISH
818.	MCSWEENY	0		FIELD AGENT	ENGLISH
819.	MEDRANO			FIELD AGENT	ENGLISH
	OMERO	NATASHA			
820.	MEHRABKH	M		FIELD AGENT	ENGLISH
821.	MEHRABKH	PARHAM		FIELD AGENT	ENGLISH
822.	MEHTA	PERPHULET		FIELD AGENT	ENGLISH
823.	MEPHAM	MELISSA		FIELD AGENT	ENGLISH
824.	MERCIER	STEPHEN		FIELD AGENT	ENGLISH
825.	MESKIRY	NASSOR		FIELD AGENT	ENGLISH
826.	MICHAUD	CEDRICK		FIELD AGENT	ENGLISH
827.	MIGUEL	GORDON		FIELD AGENT	ENGLISH
828.	MILLER .	S		FIELD AGENT	ENGLISH
829.	MILTON	M		FIELD AGENT	ENGLISH
830.	MINHAS	AMANDEEP		FIELD AGENT	ENGLISH
831.	MINHAS	INDERPREET	F	FIELD AGENT	ENGLISH

D = DELIVERY WORKER, LS = LOCATION SCOUT

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Last Name 832. MIR 833. MIRZA 834. MISTRY 835. MITCHELL 836. MITCHELL 837. MIU MIVILLE 838. 839. MOFFETT MOFTIZAD 840. 841. MOHAMAD 842. MOHAMED 843. MOHAMMAD 844. MOHAMMAD 845. MOHAMMED 846. MOHAMMED 847. MOHAMMED 848. MOKHTARI MOKRI 849 MOLLAH 850. 851 MOMOTIUK 852. MONAGHAN MONTGOME 853. 854. MONTGOMERY 855. MONTONE 856. MOONEY 857. MOORE 858. MOOTE 859. MORALES 860. MORGAN 861. MOROSKY MORRISON 862 863. MORRISON 864 MORTON 865. MOSABEBI 866. MOTEVAKE 867. MOTWANI 868. MOURA 869 MOUSSA 870. MUBARIK MUDALIAR 871. MUDGE 872. 873. MUHAMMAD 874. MUKER 875. MUNJAL MUNOZ-LAFOND 876. 877. MUNYORO 878. MURRIA

First Name ZAHID MARYAM JAYESH JASON STEVEN WING WAH NAOMI JERMAIN KANI SILEMAN IFRAH DAOUD AJMAL ABDUL SAYEED ADAN RAHMAN MEHRDAD SHAHIN MIZANUR NESTER ROWLAND JAMES BRADLEY MICHAEL CHRISTINA MICHAEL HOLLY JACQUELINE DARLENE JAMIE A MONICA C 1 GHAZALEH NILOUFAR AMITABH **JEROME** HUSSEIN NOREEN MICHAEL STEPHANIE OMAR RAVINDER KAUR SHANELLE MAUDE-VANESSA VARAIDZO SURINDER

Role Language FIELD AGENT ENGLISH FIELD AGENT ENGLISH ENGLISH D or LS ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH D or LS FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH D or LS ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH MANAGER ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

Last Name 879. MUSAWI 880. MWAWATAD 881. MYSHALOU 882. NABI 883. NABIHI 884. NADDEEM 885. NAEEM 886. NAGY 887. NAIKER 888. NAJAM 889. NAJMEDDI 890 NANTEL 891. NAPIER 892 NASIR 893. NASIR 894. NASIR 895. NASIR 896. NASSER 897. NATHAN 898. NAWAZ 899. NAZMI 900. N'DOLY 901. NEANG 902. NEHDERSO 903. NEPOOSE 904. NETTER 905. NEVE 906. NG 907. NGUYEN 908. NGUYEN .909. NGUYEN 910. NICHOL 911. NICHOLLS 912. NICOLAS 913. NICOLAS 914 NJANJOUO 915. NJMEDDIN 916. NOBLE 917. NOCOS 918. NOORI 919. NOORI 920. NOURIAN FAR 921 NOVAK PO 922. NUNEZ 923. NUR 924. NURSE

First Name Role H BONIFACE ILYA M JALAL HUZAIFA ARFAQ NATASHA DARNELL AVINASH PARVEEN YOUSSEF CHRISTIAN M CASSANDRA AYESHA KHAWAJA ASMA HASSAN OFFICE THERESE S FARAZ SHAFIQUE TANOHE LUDOVIC LEEBOY MEGGAN ASHLEY MAGALI **PING KWAN** KHOA JENNIFER NGOC ROSEANNE CHRISTIAN JESSICA EDWARD HERVE BELAL RALPH ANGELO J GEETY TAYMOUR MARITZA ABDISALAM MARLON

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Language FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FRENCH WORKER FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

Last Name 925. O'CONNEL 926. OCTAVIO ODUTAYO 927. 928. OFORI OGUBANWO 929 930. OJAROODI OKOBAROH 931. 932. OKOKO 933. OKWELUME 934. OLSON 935. OLSON 936. OMAR 937. ONEMU 938 ONILLA ONILLA 939. **OPANUBI** 940. 941. ORTISI ORUGANI 942. 943. ORUM 944 OSMAN 945. OTERO 946. OTTEY 947. OUANG 948. OUELLET 949. OUELLET 950. OUELLET 951. OUELLETE OUSSAMA 952. 953 OUYANG 954. OVECHKIN 955. OWENS 956. PABUAYA 957. PADDA 958. PADHYE 959. PADOJENOG PAGLIUCC 960 961. PAHLEVANSHARIF PAK 962. PALAGANA 963. 964 PALLARO 965. PANCHAL 966. PANDEY 967. PANDEY 968. PANG 969. PANGRACS 970. PAQUETTE 971. PAREJA

First Name LAURA MARY OLADAPO J TEMIDAYO SHIVA **UFUOMA** IFEYINWA G TRISHA Т MOHAMED JORDAN MARIA JACQYELYNN OLUWATOSIN M EDDIE DEBORAH JEFFREY IDIL PABLO RITA J ÉRIC MARIE-NOELLE FRANCOIS JAMES SADIK **GUANGHUA** ANTON BRENDA JOEL PRABHJOT VAISHALI ELMER O CHRISTOPHER SARA MICHELLE AGNES GRACE ALAIN NARENDRAKUMAR MINAL KUMARI ARUN ARUNK K YING PATRICIA W PHILLIP JESUS

Role Language FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH DorLS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT FRENCH FIELD AGENT FRENCH FIELD AGENT ENGLISH MANAGER FRENCH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

D = DELIVERY WORKER, LS = LOCATION SCOUT

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Last Name 972. PARKER 973. PARSONS 974. PARTOVI 975. PATEL 976. PATEL 977. PATEL 978. PATTERSO 979. PAULS 980. PAZ-GREE 981. PEAR 982. PEASE 983. PELAH 984 PELICOS 985. PELLERIN 986. PELLEY 987. PELLY 988. PERREAUL 989. PERVEZ 990. PERVIN 991. PETITHOM 992. PETKOVIC 993. PETRACCA 994. PHILLIPS 995. PHILLIPS 996. PICHE 997. PIERRE 998. PINES 999. PINK PINTO 1000 1001. PITCHUCK 1002. PITTS 1003. PLANT 1004. PLANTE 1005. POADA ALONSO 1006. POCE 1007. POGSON 1008. POITRAS POKOSSY 1009. 1010. POKU 1011. PONTRELL POPIVICI 1012. 1013. POPOVICI 1014. PORTER 1015. POULIN 1016. POWELL 1017. POWER

First Name M JENNIFER A NEGIN SUJAL B HITESH RAJASHREEBEN SCOTT MARY KARLA **KRYSTAL** K BORIS JAMES C ROCHELLE CAITLIN Т MAHA MONIRA RONY **JELENA** ANTHONY ERIC MICHAEL LOUIS PHILIPPE MARIE SAUVEAUR ELAYNE WESTLY XAVIER AMANDA ANTHONY CHISTOPHER KARINE DANIEL Κ KAREN ANNICK PETER JOHNSON MICHELLE MICHELLE CRISTINA TALIDA DAVID NICOLE JUSTIN **BEVERLEY ANN**

Role Language FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT & ENGLISH MANAGER FIELD AGENT ENGLISH FRENCH FIELD AGENT FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

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Last Name

1018. POWER PRADHAN 1019. 1020. PRICE 1021. PRUDHOMME 1022 PUPULIN 1023. PURSH 1024. QIN 1025. QUEANO 1026. QUICK 1027. QURESHI 1028. QURESHI 1029. RABBAI 1030. RACHIDI 1031 RADUNOVI 1032. RAFIAEI 1033. RAFIQUE 1034. RAHIM 1035. RAHMAN 1036. RAI 1037. RAIS 1038. RAJPUT 1039. RALNAYAK 1040. RAMPERSA 1041. RAMYAR 1042 RANAS 1043. RANAS 1044 RANASING 1045. RANAWAL 1046. RANDLES-1047. RANGER 1048. RASULBAK 1049. RAVINDRA 1050. RAZA 1051. REID 1052. REID 1053. REINHEIM 1054. REN 1055. RENAUD 1056. REYES 1057. RICHARD 1058. RIGAL 1059. RINGUETT RISMAY 1060. 1061. RISTOV RIVERA 1062. 1063. ROBB 1064. ROBERTMARIEN

First Name SHANNON L MATTHEW LANA JERRY TR BOYUAN ZENAIDA CRISTIN AMIR WAQAS GAUDENZIO M ANA MOHAMMAD MUDASSAR YASER MOHAMMAD GURJYOT RAMEEZ NAVEED SAKUNTHALA AMBA NILOUFAR REYNALDO ELSA NISHANTHA SABIR KRYSTAL FIONA RYMAN THUSHANTHY MIR AMER N DELMAR STEPHANIE JINGWEN PATRICK NORLIZA AZINWI P JULIEN THERESA M ELISA ROBERTO JUSTIN ANDREANNE

Role Language FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT **FNGLISH** D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER FRENCH FIELD AGENT **FNGLISH** FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH

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Last Name 1065. ROC 1066. RODRIGUE 1067. RODRIQUE 1068. ROGAN 1069 RONEBECK 1070. ROOTES 1071. ROSARIO 1072. ROSS 1073. ROUBELAK 1074. ROUSSEL 1075. ROY 1076. ROY 1077. ROY 1078. RUIZ VANEGAS 1079. RUNCIE 1080. RUSKIE 1081. RUSTHOVE 1082. SAADE 1083. SAFED 1084. SAHA 1085. SAIYID 1086. SALAD 1087. SALDANA 1088. SALIBA 1089 SALIM 1090. SAMAR 1091. SAMNANI 1092. SAMS 1093. SAMUEL 1094. SAMUELS 1095. SANCHEZ 1096. SANDER 1097. SANDERSON 1098. SANDIYA 1099. SANDOR 1100. SARAFOV 1101. SARICH 1102. SARSELD 1103. SASTRILL 1104. SAVOIE SAVOIE-V 1105. 1106. SAWAN 1107. SAWHNEY 1108. SAYEED 1109. SCHWAB SEEHRA 1110.

First Name VALERIE ANTHONY DOMINIC A SAMANTHA AMIE M SHELLY WARREN 0 MICHELLE M JONATHAN USHOSEE YUVARAJ CARLOS SHIANE CEDRIC JOEL GUY FARAH ARJUN DANYA HASAN IKRAM FELIPE I SERGE RIHAM S L DILLON ASTER J LILIANA Т ROBERT ABHISHEK LUCY TSVETOMIR AARON ERIC JOSE MARIA MATHIEU M S HARJIT S RANDALL

Role Language FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS FRENCH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH LOCATION ENGLISH SCOUT FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH

D = DELIVERY WORKER, LS = LOCATION SCOUT

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Last Name 1111. SEHDAL 1112. SEIDLE 1113. SELK 1114. SEMYRKO 1115. SEPIA 1116. SHAFI 1117. SHAH 1118. SHAMARA 1119. SHAN SHANEEN 1120. 1121. SHARIFF 1122. SHARMA 1123. SHARMA 1124. SHATMA 1125. SHEIHK 1126. SHEIKH 1127. SHEIKH 1128. SHELTERS 1129. SHEN SHEPARD 1130. 1131. SHINA 1132. SHINNAN 11.33. SHIRKHAN 1134. SHYAM 1135. SIDDIQUI 1136. SIDEJECK 1137. SIDERIS-KITELEY 1138. SIDHU 1139. SIDHU 1140. SIMARD 1141. SINGH 1142. SINGH SINGH 1143. 1144. SINGH 1145. SINGH 1146. SINGH 1147. SINGH 1148. SINGH SA SITHOLE 1149. SIU-KONG 1150. 1151. SIVAKADA 1152. SLUTYMAN 1153. SMARDON 1154. SMITH 1155 SMITH 1156. SMITH

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First Name UMAIR RICHARD TROY E MICHELLE JOHN IJAZ QUTB JEWEL QUN WAEEL SAHIRA GAURAV V HELAINE NADA SAMAR KASHIF CORTNEY **XIAN BING** D **KASHMIRA** STEPHEN A S WAQAS S Ε CYNTHIA SATNAM KAMALJEET KATY HARJEET MEEKA SUKWINDER SANJAY SAVENDRA SAURABH RUPINDER MANDEEP PANGANAI DERRYL KRISHIKESHSARMA MEGAN

DONALD J

CLARRISA

TREVOR

AKIL

Role Language FIELD AGENT ENGLISH FIELD AGENT ENGLISH ENGLISH D or LS FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS & ENGLISH MANAGER FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH

Last Name 1157. SMITH 1158. SOBHI 1159. SOKHI 1160. SOMAL 1161. SOMMERVILLE 1162. SONG 1163. SONI 1164. SPARES 1165. SPENCE 1166. SPENSER 1167. SPIRIC 1168. SQUIRES 1169. SRIVASTA 1170. ST JOHN 1171. STACHUSK 1172. STAMATIU 1173. STANOJEVIC 1174. STECH 1175. STECHINE 1176. STERLING 1177. STEVENS 1178. STONE 1179. SUARES 1180. SUBRAMAN 1181. SUMERA 1182. SUMI 1183. SUN 1184. SUN 1185. SUN 1186. SUNGA 1187. SUO 1188. SURY 1189. SURYANAR 1190. SUTOR 1191. SWIFT 1192. SYED 1193. SYLLA 1194. SZOLADI 1195. TABATABA 1196. TABATABA 1197. TABESH 1198. TADE 1199. TAIKH 1200. TAJ 1201. TAKHAR 1202. TAMBA 1203. TAMIZI

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First Name		Role	Language
KYLE STEVEN		FIELD AGENT	
MOHAMMAD REZA		FIELD AGENT	ENGLISH
GAURAVDEEP		FIELD AGENT	ENGLISH
PREETY K		FIELD AGENT	ENGLISH
ADAMO		FIELD AGENT	ENGLISH
JIAQI		FIELD AGENT	ENGLISH
HIMANSHU		FIELD AGENT	ENGLISH
HOLLY M		FIELD AGENT	ENGLISH
MATTHEW		FIELD AGENT	ENGLISH
L		FIELD AGENT	ENGLISH
DANKA		FIELD AGENT	ENGLISH
SHARI LEANNE		FIELD AGENT	ENGLISH
RAMESH		FIELD AGENT	ENGLISH
DIANE	12.2	FIELD AGENT	ENGLISH
DANIEL		FIELD AGENT	ENGLISH
MIRIAM		FIELD AGENT	ENGLISH
SASA		MANAGER	ENGLISH
TRAVIS		FIELD AGENT	ENGLISH
THE ESTATE OF: MIKHA	IL	FIELD AGENT	ENGLISH
BRIAN		FIELD AGENT	ENGLISH
MICHAEL		FIELD AGENT	ENGLISH
D		FIELD AGENT	ENGLISH
SHAUN		FIELD AGENT	ENGLISH
SATHISH KUMAR		FIELD AGENT	ENGLISH
A		FIELD AGENT	ENGLISH
12		FIELD AGENT	ENGLISH
H		FIELD AGENT	ENGLISH
YITENG		FIELD AGENT	ENGLISH
LIAMZHI		FIELD AGENT	ENGLISH
HENRY DAN		FIELD AGENT	ENGLISH ENGLISH
ARUNK		FIELD AGENT	ENGLISH
A		FIELD AGENT	ENGLISH
ANNA		FIELD AGENT	ENGLISH
EVA		FIELD AGENT	ENGLISH
ASIF R		FIELD AGENT	FRENCH
SIAKA		MANAGER	ENGLISH
REBECCA		FIELD AGENT	ENGLISH
N		FIELD AGENT	ENGLISH
SHOKOUFEH		FIELD AGENT	ENGLISH
SURAYA		FIELD AGENT	ENGLISH
JESSICA		FIELD AGENT	ENGLISH
ALEXANDER		FIELD AGENT	ENGLISH
SADIYA		FIELD AGENT	ENGLISH
GUREET		FIELD AGENT	ENGLISH
LUSALA		FIELD AGENT	FRENCH
S		FIELD AGENT	ENGLISH

D = DELIVERY WORKER, LS = LOCATION SCOUT

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Language

ENGLISH

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Last Name 1204. TAN 1205. TANDOG 1206. TANVEER 1207. TAO 1208. TAQAVI 1209 TAQAVI 1210. TAQAVI 1211. TAREEN 1212. TAREQ 1213. TARIG 1214. TARSEM 1215. TATLA 1216. TATOMOR 1217. TAVAKOLI NIAKI 1218. TCHAPMEGNI 1219. TCHEN 1220. TEED 1221 TEHAILI 1222 TE 1223. TEJADA 1224. TEMETLAS 1225. TEO 1226. **TEWARI** 1227. TEWARI 1228. THAKAR 1229. THAKER 1230. THERRIEN-GUILLEMETTE 1231. THIBAULT 1232. THIBERT 1233. THIBODEAU 1234. THISTLE 1235. THOI THOMAS 1236. 1237. THOMPSON 1238. THORNTON 1239. THRAYA 1240. TIBOR 1241. TIGCHELA 1242. TIRMIZI 1243. TIRMIZI 1244. TIRMIZI 1245. TIRMIZI 1246. TISSINE 1247. TOBIN 1248. TODD

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First Name Role MATTHEW FIELD AGENT CARL FIELD AGENT SYED AHSAN FIELD AGENT RAN FIELD AGENT SAYYEDAH FIELD AGENT SAYYED ABULHASSAN FIELD AGENT JAWAD D or LS SAIF FIELD AGENT MAHBUB FIELD AGENT FIELD AGENT SINGH FIELD AGENT FIELD AGENT JOSHUA FIELD AGENT ESMAEIL MANAGER ROBINSON D or LS PHI FIELD AGENT JAMES C FIELD AGENT FMANN FIELD AGENT HANAN FIELD AGENT LAURA FIELD AGENT NORA FIELD AGENT ZULKIFLI DorLS SHIB FIELD AGENT VINEET KUMAR FIELD AGENT MANAGER TUSHARKUMAR DIMPLEBEN FIELD AGENT FIELD AGENT JUSTIN FIELD AGENT KARINE KAILYN FIELD AGENT FIELD AGENT & JOANE MANAGER CHRISTOPHER FIELD AGENT **KIEN QUOC** D or LS JACQUELINE FIELD AGENT JESSICA R MANAGER FIELD AGENT LAURA FIELD AGENT FIELD AGENT MATTHEW FIELD AGENT FIELD AGENT ANAM RAMEEZ FIELD AGENT SABA FIELD AGENT SARWAT FIELD AGENT VLADISLAV FIELD AGENT JOSHUA FIELD AGENT ENGLISH **BILLY JOE** MANAGER ENGLISH

Last Name 1249. TODD 1250. TODERAS 1251. TOLMIE 1252. TONG 1253. TOPIWALA 1254. TORR 1255. TORRES 1256. TOWN 1257. TRAN 1258. TRECASSE 1259. TREMBLAY 1260. TROVATO 1261. TRUDEL 1262. TRUEMAN 1263. TSANG 1264. TSHIBOMBI 1265. TSOI 1266. TSOU 1267. TURCOTTE 1268. TYSON 1269. UDDIN 1270. UPSHAW 1271. UY 1272. VACHON 1273. VACUDEVA 1274. VAGHELA 1275. VAGHESE 1276. VALINCIC 1277. VALLADAR 1278. VAN WINC 1279. VANDERWE

1280. VANTHUYNE

1281. VASILOFF

1282. VED

1283. VELIJI

1284. VELTRIN

1285. VENNE

1286. VERJEE

1287. VERMA

1288. VEZINA

1290. VIERLING

1291. VIJARATH

1292. VILINSKY

1293. VINCENT

1294. VINING PEPPERT

1289. VIAU

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First Name JOSHUA VICTORIA JACOB **KIN MONG** SHWETA MAUREEN ANTHONY DAVIES TY DU AUDREY AMELIE VINCENT MARC ANDRE MATT YI LING WILLY CORDIA MARK BARBARA MATTHEW FORHAD BENJAMIN DAVID ERIC RISHU NAVIN JOSE BOZANA ANDREA MICHAEL CHERYL ALINE CHAD SERGIY SAJEED FABIO MARIE-CLAUDE ZIA ANKIT ISABELLE JEAN-PIERRE SUSAN M CHANDRIKA ANGELA M NICOLE

FIELD AGENT FIELD AGENT	ENGLISH ENGLISH ENGLISH ENGLISH ENGLISH ENGLISH FRENCH FRENCH FRENCH ENGLISH
FIELD AGENT FIELD AGENT D or LS	ENGLISH ENGLISH ENGLISH

Last Name

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1295. VIPULANADAN 1296. VITHANA 1297. VOROBYOV 1298. WALCKIER 1299. WALKER 1300. WALLACE 1301. WALTON 1302. WALTON 1303. WAN 1304. WANG 1305. WANG 1306. WANG 1307. WANG 1308. WANG 1309. WANG 1310. WANG 1311. WANG 1312. WANG 1313. WANG. 1314. WARALCH 1315. WARD 1316. WARDAK 1317. WARNELL 1318. WARREN 1319. WARSAME 1320. WATTIE 1321. WATTLEY 1322. WEBB 1323. WEBER 1324. WEEKS 1325. WEI 1326. WEI 1327. WEI WUNG 1328. WERNER 1329. WESTWICK 1330. WHITLEY 1331. WHITMORE 1332. WIGHT 1333. WILKES 1334. WILKINS 1335. WILLIAMS 1336. WILLIS 1337. WILSON 1338. WINCHELL 1339. WONG 1340. WOODROW 1341. WRIGHT

First Name GOLDIE SHANE BENJAMMENO GAUTIER AMANDA L **ELISHA** LAURA ERIC WESLEY Х KUANG QIONG YIFEI BOB XIN YUY TIANYI LEI TIDI JEHAHGIR JESSICA ATTIQ ROBERT G ZANDER W FARHIYA AMANDA SHANDIE BRITTNEY MARTHA BRYCE M MEI LIN WEI ADAM MICHAEL MICHAEL JESSICA LYNN FRANK A SCOTT SIMON ALICIA AZARIAH WALTER HENRY KENNETH JANELLE BELINDA

Last Name 1342. XI 1343. XIONG 1344. XU 1345. XU 1346. YAHIA 1347. YANG 1348. YAO 1349. YAWAR 1350. YEE YEUNG 1351. 1352. YIN 1353. YIN YOSUPOV 1354. 1355. YOUNG 1356. YOUSFI 1357. YU 1358. YUAN 1359. YUNG YUSSUF 1360. 1361. YUSUF 1362. ZAIDI 1363. ZAITSEV 1364. ZAKA 1365. ZALA 1366. ZEAITER 1367. ZENASNI 1368. ZENG 1369. ZETTER 1370. ZHANG 1371. ZHANG 1372. ZHANG ZHANG 1373. 1374. ZHAO 1375. ZHAO 1376. ZHENG 1377. ZHOU 1378. ZHU 1379. ZIA 1380. ZINATELL 1381. ZOU 1382. ZOU 1383. ZOVKO 1384. ZOVKO 1385. ZUBAIR 1386. ZULUAGA

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First Name HONG BO YIMEI YIREN JIAN BO MAISAM XU CHUN BIAO JUMMANA LEAH R EDEN NEO CAO DANIEL TERRI LYNN BILEL YI TING BRITTANEY LAI YING A ZACKIREY SYED DMITRI ANAM DHARMENDRASINH AALAA BRAHIM BAI-RONG BRYAN YAN THOMAS BAOGENG YAO ZIWEN PETER LING LING **GUO BIAO** DE HUA ALL ARTURO JUN DONNA BILGANA MIA ASAD MARIO ANDRES

Role Language D or LS ENGLISH FIELD AGENT ENGLISH ENGLISH Dorls FIELD AGENT ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH DorLS FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH D or LS ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH FIELD AGENT ENGLISH FIELD AGENT FRENCH ENGLISH FIELD AGENT FIELD AGENT ENGLISH ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT FRENCH Dorls ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH ENGLISH FIELD AGENT FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH MANAGER ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH FIELD AGENT ENGLISH